

# Grameenphone Ltd. – 2<sup>nd</sup> Quarter 2015



# Highlights of 2nd quarter 2015

# Intensified price competition

# SIM tax reduced to BDT 100

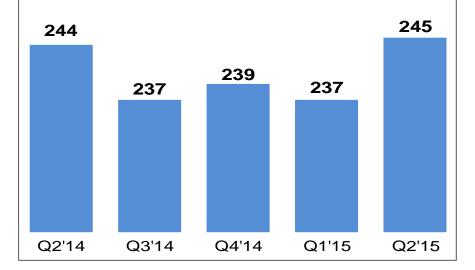
53.1 Mn Subscriber 26.3 Bn BDT Revenue



#### Gradual performance recovery from challenging last quarter

- Healthy development of daily subscription and traffic revenue
- Offering various innovative campaigns with enhanced usability experience
  - Increase in the adoption rate
  - Improvement of revenue generating base
- Observing encouraging growth in the data market
  - Crossed BDT 2 Bn revenue mark for the first time in 2<sup>nd</sup> quarter
  - 21% QoQ data user growth
- Improvement in Net Promoter Score

Daily Subscription and Traffic Revenue (BDT Mn) \*







\* Average daily revenues generated by own subscription (excludes Interconnection)

### Bringing innovation & customer centricity at the forefront

- Simplified product and services
  - April start-up offer with attractive yet simple call rates and data
  - Customization option in bundle offer of voice, data, SMS and validity
- Competitive offers in start-up and voice
  - Reduced SIM price to BDT 110
  - Extended portfolio with reduced rate
- Driving retail participation in recharge based activation process for data and minute packs
  - Instant commission for retailers
- Strengthening Customer Lifecycle Management (CLM) tools

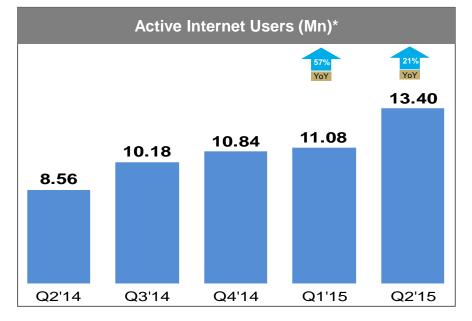






# Strengthening the data position

- 3G network rollout increasing coverage and capacity enhancement
- Facebook offer in April driving new users
- Enriched the simplified portfolio with one affordable high validity low volume pack
  - 100MB monthly pack at BDT 45
- Driving relevance of internet usage
  - Introduced daily and weekly social packs
- Awareness creation through i-Gen is running for 3<sup>rd</sup> time all over the country
  - Road shows covering 2000 schools
  - Reached out to 870,000 students





\* Minimum 150 KB usage within last 90 days



# **Regulatory updates**

Budgetary changes for 2015-1016

- SIM tax has been reduced to BDT100 from BDT 300
- 3% Supplementary Duty on services through SIM/RUIM card

# NBR's claim against replacement SIM

#### **Spectrum auction**

Implementation of IGW Operators Switch (IOS)

#### **Tower company licensing**

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- While administrative solution was ongoing, GP received a demand notice from National Board of Revenue
- Still seeking resolution through administrative process
- On 5 May'15, BTRC postponed the auction process after revision of the schedule twice
- Revised guideline/schedule is expected to be published soon
- MNOs are seeking acceptable resolution to long pending issues before the auction
- A new integration hub added in between IGW and ICX to carry and terminate international traffic
- 8 IGWs out of 25 obtained BTRC approval to operate as IOS
- Possibility of increase in illegal VOIP
- Regulator may come up with a licensing guideline of tower company
- Consultation process is ongoing amongst Ministry and MNOs

# **Financial Highlights**

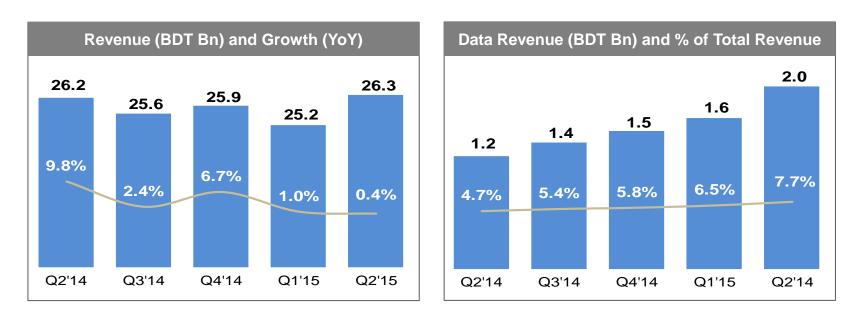
# 0.4% Revenue growth (YoY)

# 53.9% EBITDA margin

6.4 Bn BDT Capex BDT 3.80 Earnings per share



#### 2Q 2015 Marginal revenue growth against a strong quarter of 2014

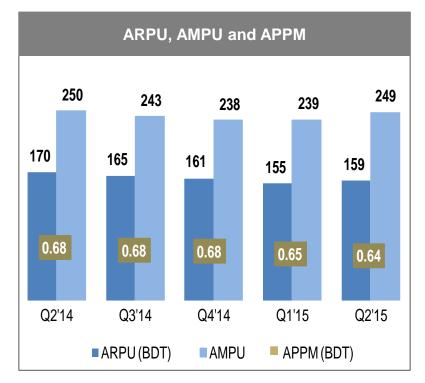


- Competitive offers putting pressure on voice revenue while observing gradual minutes growth
- 4.5% growth from 1<sup>st</sup> quarter of 2015
- 64% data revenue growth with increasing contribution to topline
- VAS revenue growth momentum continuing



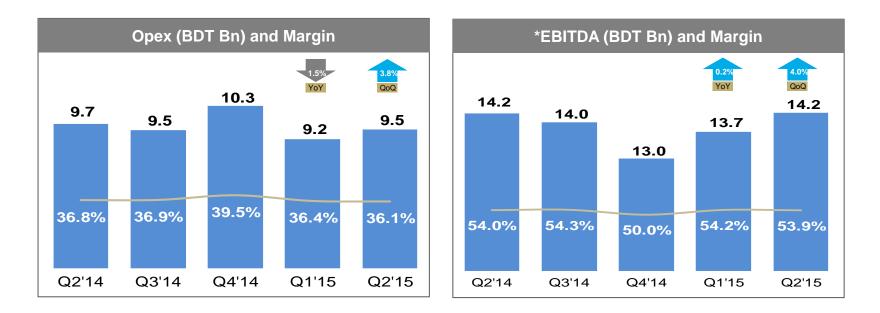
## 20 2015 Stimulating usage through competitive offers

- Continuation of improvement in campaign takers driving up the revenue generating base
  - Extension of 1paisa/sec price point with higher amount recharge
  - Popularity of voice bundles
- Increasing contribution of data and VAS
- ARPU erosion of 6.7% (YoY), however improved 2.4% over last quarter
  - Stable AMPU with encouraging monthly minutes growth trend
  - Competitive offers creating stress on APPM





## 2Q 2015 Stable EBITDA backed by good opex management



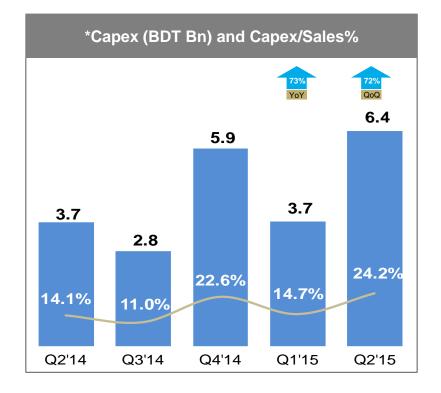
- Lower subsidy due to startup price revamp and SIM tax reduction, partly offset by higher SIM sales
- Lower advertising & promotion and trade marketing expenses resulting from efficiency and simplified market spending
- Higher commission due to higher gross addition and distributor incentive

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\* EBITDA before other items

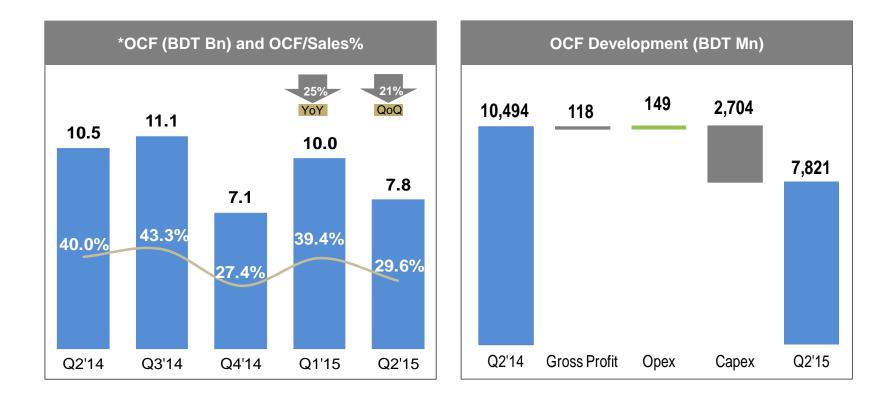
#### 2Q 2015 Geared up investment for strengthening network superiority

- Continuing with extensive 3G site rollout
  - 11 pp increase in geographical and 9 pp increase in population coverage
- 2G coverage expansion
- Capacity enhancement for catering higher volume of data and voice
- Enhancement of IT infrastructure
  - Distribution operation efficiency
  - Superior customer experience with greater product and campaign flexibility



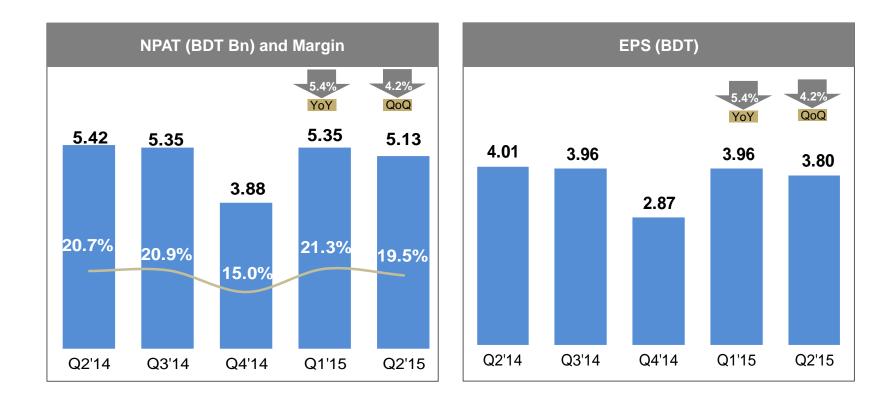


### 20 2015 Higher capex led to lower Operating Cash Flow





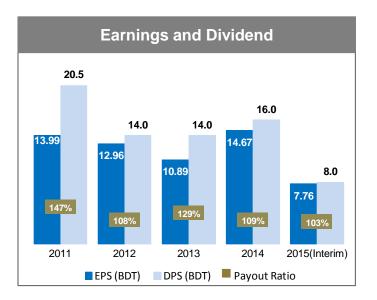
#### 2Q 2015 Higher depreciation impacting earnings





### 2Q 2015 80% cash interim dividend for 2015

- Healthy interim dividend yield of 2.34%
- Declared dividend out of provisional net profits for the half year ended on 30 June 2015 and retained earnings as of 31 December 2014
- Shareholders as of the record date
  29 July 2015 will be entitled





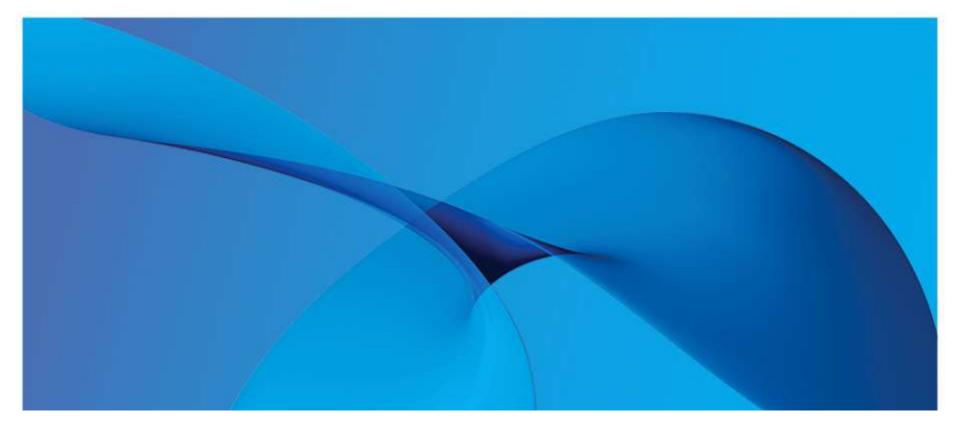
\* Interim yield based on 14 Jul'15 closing price of BDT 342.2

# Summing up

- Gradual performance revival resulting from various simplified customer centric market initiatives
- Strengthening data positioning
- Efficiency in Opex management generating healthy EBITDA and margin
- Investment for strengthening network superiority and IT infrastructure improvement
- 80% interim cash dividend declaration







# **Thank You**

